

SPIRIT MOUNTAIN CAMPGROUND POLICIES

CHECK-IN & CHECK-OUT

- Check-in: 3:00 PM Central
- Check-out: 11:00 AM Central

Upon arrival, please first stop at the campground office to pick up your site tag and parking pass. Guests will review and electronically agree to all campground policies through Firefly before check-in.

Please call the campground office if you will be arriving after 8:00 PM to make late-arrival arrangements.

The registered guest must be 19 years of age or older to reserve a campsite and must remain on-site for the duration of the reservation.

OFFICE HOURS

8:00 AM – 8:00 PM Central Phone: 218-624-8544

Hours may vary during the season.

QUIET HOURS

Quiet hours are observed from 10:00 PM to 8:00 AM.

Please be respectful of your neighbors

PAYMENTS & CREDIT CARD ON FILE

Payments will be charged in full at the time the reservation is made.

A valid credit card is required for all reservations and must remain securely on file through checkout and final settlement, even when paid in cash.

By providing a credit card and accepting these policies, the registered guest authorizes Spirit Mountain to charge the card for:

- Unpaid reservation balances or approved purchases

- Undeclared pets, additional guests, vehicles or tents
- Damage beyond normal wear and tear
- Missing campground property
- Excessive cleaning or waste removal
- Other charges specifically identified in these campground policies

The registered guest is responsible for all charges associated with the campsite, regardless of who caused them. Any additional charges will be itemized, and a receipt will be sent to the email address associated with the reservation.

CAMPSITE OCCUPANCY

Water & Electric Campsites

- Maximum occupancy: 6 guests
- Rate includes up to 4 adults (children included within the maximum occupancy)
- Maximum setup:
 - 1 RV and 1 tent, or
 - 2 tents
- One RV per site
- One vehicle included

Additional vehicles are permitted for an additional fee, subject to available parking. Not every campsite can accommodate extra vehicles. Overflow parking may be required.

Rustic Tent Campsites

- Maximum occupancy: 6 guests
- Rate includes up to 4 adults (children included within the maximum occupancy)
- Maximum of 2 tents
- One vehicle included
- No overflow parking is available for rustic tent sites.

Field Tenting

- Maximum occupancy: 6 guests
- Rate includes up to 2 adults and children
- Maximum of 1 tent
- One vehicle included

CANCELLATION & RESCHEDULING POLICY

Reservations canceled or rescheduled 14 or more days before arrival will receive a refund less:

- \$25 cancellation/rescheduling fee per reservation
- \$5 non-refundable reservation fee per campsite reserved

RESERVATION CHANGES

Reservations may be rescheduled 14 or more days before arrival, subject to availability.

A \$25 reservation change fee applies.

Date changes are not permitted within 14 days of arrival.

Rescheduled reservations remain subject to the original arrival date for cancellation purposes and may not be rescheduled to avoid cancellation fees.

Reservations canceled within 14 days of arrival are non-refundable.

HOW TO CANCEL

Reservations may only be canceled by:

- Logging into your Firefly reservation account and emailing through the portal, or
- Speaking directly with campground staff during office hours.

Voicemails, text messages, and social media messages are not accepted.

Phone: 218-624-8544

MAXIMUM LENGTH of STAY

The campground is intended for short-term recreational use only. Guests and camping units may stay for a maximum of **14 nights within any 30-day period**. Moving to another campsite or making separate or consecutive reservations does not restart the stay limit.

Campsites may not be used as a permanent or temporary residence. Exceptions require advance approval from campground management.

NO-SHOW POLICY

Guests who have not arrived by 12:00 PM (Noon) on the day following their scheduled arrival date, and who have not contacted the campground office, will be considered a no-show.

The reservation may be canceled, and all payments will be forfeited. No refunds or reservation credits will be issued.

RESERVATION TRANSFERS

Reservations may not be sold, assigned, or transferred without prior approval from campground management.

The registered guest must remain part of the camping party unless management approves otherwise.

Unauthorized transfers may result in cancellation without refund.

REFUND POLICY

Refunds or reservation credits will not be issued for:

- Weather or air quality
- Early departures
- Late arrivals
- No-shows
- Evictions
- Rule violations
- Personal emergencies
- Mechanical failures
- Travel delays

Approved refunds will be returned to the original payment method whenever possible.

VEHICLES & PARKING

One vehicle is included with each campsite reservation. Your tow camper itself is not considered a vehicle.

Additional vehicles require an additional parking pass purchased during your reservation or at check-in. Vehicles must display a valid parking pass at all times. Vehicles may not park on grass or block roadways. Not every campsite can accommodate more than one vehicle.

PETS

Well-behaved pets are welcome. Pets must be supervised and under control at all times. There is a maximum of 2 pets per campsite.

- \$5 per pet, per night
- Pets must remain on a leash no longer than 6 feet whenever outside.

- Pets may not be left unattended.
- Pet waste must be cleaned up immediately.
- Owners are responsible for any noise, damage, or disturbance pet cause.
- Excessive barking or aggressive behavior may result in removal from the campground without refund.
- Current rabies vaccinations are required.

RV SET-UP

Use only approved RV stabilizing jacks.

Cinder blocks or other makeshift supports are prohibited.

Permanent or semi-permanent structures may not be constructed on campsites.

Campground staff are unable to assist with parking or setting up RVs.

PERSONAL CONDUCT

Please be courteous and respectful of fellow campers.

The following are prohibited:

- Excessive noise
- Disorderly conduct
- Public intoxication
- Harassment
- Illegal activity
- Offensive or abusive language directed toward staff or other guests

Failure to follow campground rules may result in immediate removal without refund.

DUMP STATION & WASTE

Discharging gray water or sewage onto the ground is prohibited by Minnesota law.

A dump station is available near the campground entrance.

Please dispose of garbage only in designated dumpsters and trash receptacles. Large items or household trash may not be left in campground dumpsters and will result in removal fees.

FIREWOOD & CAMPFIRES

Campfires are permitted only in designated fire rings.

Outside firewood is prohibited to help prevent the spread of invasive insects and tree diseases. Firewood is available for purchase at the campground office.

Fires must never be left unattended and must be completely extinguished before leaving your campsite or retiring for the night.

Burning garbage and leaving fires is prohibited and may result in a \$25 fee.

SMOKING

Spirit Mountain Campground is a 100% smoke-free property.

For the courtesy of other guests, smoking, vaping, and the use of e-cigarettes are prohibited throughout the campground and in all campground facilities.

MANAGEMENT RIGHTS

Management reserves the right to refuse service or entry to anyone.

Management is not responsible for loss, theft, or damage to personal property or injuries occurring while using campground facilities, except as required by law.

Guests are responsible for damage caused by themselves, members of their party, or their visitors.

Camping units must be clean, roadworthy, and suitable for recreational camping.

FIREWORKS & FIREARMS

Fireworks of any kind, including sparklers, firecrackers, aerial fireworks, and explosives, are strictly prohibited anywhere on Spirit Mountain Campground property.

The possession or discharge of firearms, BB guns, pellet guns, paintball guns, airsoft guns, bows, crossbows, slingshots, or any other weapons is prohibited except as otherwise permitted by applicable law. The discharge of any firearm or weapon is strictly prohibited on campground property.

Guests who violate this policy may be required to leave the campground immediately without refund and may be reported to local law enforcement.

UNAUTHORIZED VEHICLES

Only registered vehicles displaying a valid Spirit Mountain parking pass are permitted within the campground. Unauthorized, unregistered, or improperly parked vehicles may be denied entry, ticketed, or towed at the owner's expense without prior notice.

Vehicles may only be parked in designated parking areas or at the registered campsite, where permitted. Parking on grass, vacant campsites, roadways, or in areas that obstruct traffic or emergency access is prohibited.

Operation of unlicensed or non-street-legal motorized vehicles, including ATVs, UTVs, minibikes, dirt bikes, and similar vehicles, is prohibited within the campground unless specifically authorized by campground management.

SITE ASSIGNMENTS

We will make every effort to honor requested campsites.

However, site assignments are not guaranteed and may change because of maintenance, operational needs, weather, or other unforeseen circumstances. Comparable accommodations will be provided whenever possible.

ELECTRIC VEHICLE (EV) CHARGING

Charging electric vehicles from campground electrical pedestals or campsite outlets is **strictly prohibited**.

Campground electrical service is designed for recreational vehicle and camping use only. Unauthorized EV charging may overload campground electrical infrastructure and create safety hazards.

Guests requiring EV charging should use a designated public EV charging station.

Unauthorized EV charging may result in additional fees, termination of electrical service, or removal from the campground without refund if the violation continues after notice.

COMPLIANCE

All guests and visitors must comply with campground rules and all applicable federal, state, and local laws. Violation of campground policies may result in immediate removal without refund.

Thank you for choosing Spirit Mountain Campground. We look forward to providing you with a safe, enjoyable, and memorable camping experience.